

# International Product Warranty

1. With effect from January 1st 2021 Powakaddy International Limited ('Powakaddy') of Castle Road, Sittingbourne, Kent, United Kingdom, ME10 3RN provides to the purchaser of any new Powakaddy product (the 'Product') purchased from an authorised retailer in your country of residence, a manufacturer's limited warranty against inherent defects for the period, and on the exclusions and conditions, set out hereafter:

Product	1 Year	2 Years	3 Years	5 Years
Electric Trolleys: FX3, FX5		■		
*Electric Trolleys: CT6, CT6 GPS, FX7, FX7 GPS FX9, FX9 GPS		■	*	
Push Carts		■		
Cart Bags	■			
*Plug & Play™ Lithium Batteries including those fitted to FX & CT Electric Trolleys		■		*
Battery Chargers		■		
Accessories	■			
Spare Parts	■			

\*Extended warranties subject to registration within 30 days of purchase

2. The Warranty is subject to the following exclusions:
  - i. Accidental damage, customer misuse or neglect.
  - ii. Fair wear and tear.
  - iii. Rental or other commercial use.

- iv. Unauthorised modification to the Product.
  - v. Faulty repairs by consumer or unauthorised agent.
  - vi. Failure to follow battery charging instructions, including leaving a battery in a discharged state for prolonged periods.
  - vii. The removal or defacing of serial numbers on the product will invalidate the warranty.
  - viii. The 18 Hole 30V Lithium Battery is designed for use over 18 holes and must always be fully charged before the next round. We are aware that some golfers will try to stretch these batteries to 27 holes. This may damage the overall capacity of the battery and may result in an early failure. Playing more than 18 holes with an 18-hole battery can seriously shorten the battery's life and will invalidate the battery's warranty.
3. The following conditions apply:
    - i. Powakaddy's Standard warranty scheme covers manufacturing defects that occur through normal use on an Electric Trolley. Any breakage caused by accidental damage or as a result of abuse or misuse or commercial use is not covered.
    - ii. Under this scheme, Powakaddy will, at its own option, repair or replace the defective product or part free of charge.
    - iii. Powakaddy reserves the right to inspect or test any Product claimed to be defective.
    - iv. The period of warranty commences on the date of purchase of the Product. Proof of purchase, registration and purchase date will be required.
    - v. Any repairs or replacements made without charge do not carry a new warranty beyond that of the original purchase.
    - vi. Warranty registration within 30 days of purchase of an Electric Golf Trolley or Battery is required to ensure any claim can be processed promptly, without need for further proof of purchase.
    - vii. Warranty registration within 30 days of purchase of a CT6, CT6 GPS, FX7, FX7 GPS, FX9 or FX9 GPS Electric trolley is mandatory to qualify for the "3rd-Year Extended Warranty" programme. Unregistered trolleys will have a standard 2-year warranty.
    - viii. Warranty registration within 30 days of purchase of a Plug 'n' Play Battery™ is mandatory to qualify for the "5-Year Pro-Rata Warranty" programme. Unregistered lithium batteries will have a standard 2-year warranty.
    - ix. If your battery should fail before the end of the second year of ownership, Powakaddy will offer you a brand-new replacement free of charge. In year 3, a brand-new replacement can be purchased for a 50% discount off the recommended retail price, in year 4, for a 30% discount off the recommended retail price and in year 5 a 15% discount off the recommended retail price. This transaction will incur a postage charge and must be transacted directly with Powakaddy or Powakaddy's authorised representative.
    - x. The warranty is non-transferable.
  4. This warranty is in addition to and does not affect the consumer's statutory rights. Further information in respect of these statutory rights can be obtained from your local Trading Standards Department, Citizen's Advice Bureau or Consumer Centre.

Should you experience a problem with your Powakaddy product please go to:  
[www.powakaddy.com/support](http://www.powakaddy.com/support)

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**Don't miss out. Register now.**  
[www.powakaddy.com/my-powakaddy](http://www.powakaddy.com/my-powakaddy)





## International PRODUCT WARRANTY

\* **Register** your NEW Powakaddy product within 30 days of purchase to extend your 2-year warranty on your Plug 'n' Play Lithium battery to a **5-Year Pro-Rata Warranty** and a **Full 3-Years** on selected trolleys completely free of charge.

*\*Terms and conditions apply. See reverse.*

[www.powakaddy.com/my-powakaddy](http://www.powakaddy.com/my-powakaddy)



**Don't miss out.  
Register now.**



PGA is a registered trade mark of the Professional Golfers' Association Limited



All Powakaddy electric trolleys have been awarded the Quiet Mark by the Noise Abatement Society.